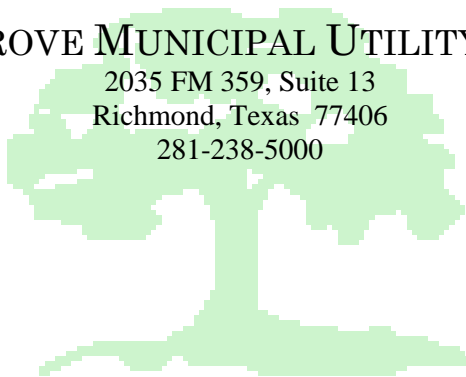


# PECAN GROVE MUNICIPAL UTILITY DISTRICT

2035 FM 359, Suite 13  
Richmond, Texas 77406  
281-238-5000



November 16, 2011

RE: Conversion from Ground Water to Surface Water

Dear Pecan Grove MUD Customers:

As required by the Fort Bend Subsidence District ("FBSD"), PGMUD will soon change the drinking water source from groundwater to surface water for most of its water needs. Because of this change to surface water, the type of disinfection used for the drinking water will change.

On or about **December 12, 2011**, PGMUD will change the disinfectant used for its water supply from chlorine to chloramines. A change from chlorine disinfection is required in order to comply with the rules and regulation for public water systems set by the USEPA and the Texas Commission on Environmental Quality ("the TCEQ"). This will benefit our customers by reducing the levels of disinfection by-products ("DBPs") in the water, while still providing protection from waterborne diseases.

**The change to chloramine can cause problems to persons dependent on dialysis machines.** A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from water used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramines. Medical facilities should also determine if additional precautions are required for other medical equipment.

**In addition, chloraminated water may be toxic to fish.** If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for the fish tank.

Chloramine disinfection in drinking water has been used successfully for over 100 years. In Texas alone, there are approximately 800 water systems, including the City of Houston and Austin, that currently use chloramines as their disinfectant.

If you should have any questions regarding the change in disinfection, please feel free to contact the customer service office at 281-238-5000.

Sincerely,

Pecan Grove Municipal Utility District Board of Directors